

## Quality Policy

Penlink is a supplier of electro-mechanical components, electro-optics, and servo systems for a broad range of industries, and is based in Stockholm Sweden. Since 2016, Penlink is part of Addtech.

## Our Commitment

The quality policy of Penlink is to tailor the tasks places in its hands to the requirements of its clients, without accepting any compromise, which might affect the quality. Our objectives are:

1. To deliver a product or solution on time according to specifications.
2. To ensure that all work is executed in compliance with national and international laws and regulations and according to the client's requirements, following the terms agreed between parties.
3. To leverage highly qualified personnel, capable of proposing the best suitable solution for the client.
4. To continuously improve the quality management system from analyzing internal processes and the feedback from clients.
5. To work closely with our suppliers to ensure access to cutting edge development and design of high-quality components.

This document is available to the public via our website: <https://www.penlink.se/about-us/>